

Iowa Paralyzed Veterans of America (Iowa PVA) – Donor Policy

Purpose

Iowa Paralyzed Veterans of America (Iowa PVA) is committed to maintaining the highest standards of integrity and transparency in all fundraising and donor relations. This Donor Policy outlines how we handle contributions, protect donor information, and honor donor intent in alignment with the Better Business Bureau Wise Giving Alliance Standards for Charity Accountability.

1. Accepting Donations

Iowa PVA gratefully accepts financial contributions from individuals, corporations, foundations, and organizations that support our mission to improve the quality of life for veterans with spinal cord injury or disease.

- ☐ We accept donations in the form of cash, check, credit card, online giving, and approved in-kind gifts.
 - ☐ Iowa PVA reserves the right to review and approve all gifts to ensure they are consistent with our mission and values.
 - ☐ Donations that include restrictions or designations will be used strictly in accordance with the donor's stated intent. If fulfilling a restriction becomes impossible, Iowa PVA will contact the donor (or their representative) to agree on an alternative use.
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2. Use of Donations

All gifts are used to advance Iowa PVA's programs and services, including advocacy, sports and recreation, research, and veteran support.

- ☐ Unrestricted gifts are directed where the need is greatest.
 - ☐ Restricted gifts are allocated according to the donor's designation and tracked accordingly.
 - ☐ Iowa PVA does not accept contributions that would compromise its independence or integrity.
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3. Donor Acknowledgment and Receipts

We provide timely, accurate receipts for all donations in compliance with IRS requirements.

- ☐ Donors will receive written acknowledgment within a reasonable timeframe.
- ☐ Donors may choose to remain anonymous.

- ☐ Public recognition (such as listing donor names in publications or on our website) will occur only with consent.
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4. Donor Privacy and Data Protection

Protecting donor information is of the highest priority to Iowa PVA.

- ☐ We collect and maintain only personal information that is necessary for donation processing, tax acknowledgment, and communication purposes.
 - ☐ We do **not sell, rent, or trade** donor information to any third party.
 - ☐ Donors may opt out of mailings or electronic communications at any time.
 - ☐ Access to donor information is restricted to authorized personnel and is safeguarded by secure systems and procedures.
 - ☐ Donors may request to review, update, or remove their personal information by contacting us directly.
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5. Solicitation Practices

Iowa PVA is committed to honesty, accuracy, and respect in all fundraising materials and solicitations.

- ☐ Our appeals will clearly describe the purpose of the funds being raised.
 - ☐ We do not use misleading language or imagery.
 - ☐ Any fundraising promotions conducted with a business partner will disclose the specific benefit to Iowa PVA, including the amount or percentage of proceeds contributed.
 - ☐ Donors with questions or concerns about solicitations may contact our office for clarification or resolution.
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6. Donor Recognition

We honor and appreciate the generosity of our supporters.

- ☐ Donors are recognized in ways that reflect their preferences and consent.
 - ☐ Donors who wish to remain anonymous will have their privacy fully respected.
 - ☐ Iowa PVA does not share or publish donor names without permission.
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7. In-Kind and Non-Cash Gifts

In-kind gifts (such as goods or services) are accepted when they support our programs or operations.

- ☐ The donor is responsible for assigning fair market value to non-cash gifts for tax purposes.
 - ☐ Iowa PVA reserves the right to decline gifts that cannot be used or maintained according to our mission or resources.
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8. Transparency and Access to Information

Iowa PVA is committed to transparency and accountability.

- ☐ Our most recent IRS Form 990, annual reports, and program information are available upon request and accessible online.
 - ☐ Our website includes our mission, contact information, and key financial details as required by the BBB Wise Giving Alliance.
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9. Oversight and Policy Review

The Board of Directors oversees compliance with this policy and reviews it periodically to ensure it remains current and effective.

- ☐ Questions or concerns regarding this policy may be directed to:

Iowa Paralyzed Veterans of America

7025 Hickman Road Suite 1

Urbandale, IA 50322

Phone: (515) 277-4782

Email: info@iowapva.org

Website: www.iowapva.org